

Privacy Policy

Bandster Limited (“us”, “we” or “our”) are committed to protecting the privacy of all users (“you” or “users”) of our applications, websites (“Sites”) and other services (together, “Services”). Please read this privacy policy (“Privacy Policy”) to understand how we use and protect any personal information that you provide to us.

This Privacy Policy is intended to assist you in making informed decisions when using our Services. Please take the time to read and understand this Privacy Policy.

By using our Services and/or registering and subscribing for Services you consent to the collection, use and transfer of your information in accordance with this Privacy Policy.

CONTACTING US

1.1 For the purpose of the Data Protection Act 1998 (the “Act”), the data controller in respect of any personal data that you submit to us on our Services is Bandster Limited, a company incorporated under English law (company number: 10523899) and whose registered office is at 71-75 Shelton Street, Covent Garden, London WC2H 9JQ, England.

If you want to know what information we hold about you or if you have any other queries in relation to this privacy policy, please contact us using the following information:

Bandster Limited 71-75 Shelton Street, Covent Garden, London WC2H 9JQ, England.

Email: contact@bandster.me

You have the right, upon request, for all data relevant to you to be rectified, deleted, restricted, or ported to another organization.

WHAT INFORMATION DO WE COLLECT?

2.1 We will collect information that you provide to us when you sign up or contact us or send us a request form via www.bandster.me, or via www.bandster.io in order to use our Services (including, but not limited to, competitions, forums, and subscription services). Such information shall include, but may not be limited to, your name, your phone number, your address and email address or information you provide to us. We may also collect information about you from e-mails, chat apps or letters, or other communications that you send to us. We will only use such information in accordance with the terms of this Privacy Policy.

2.2 We may collect information about your computer or device, your visits to our Sites, and usage of our Services. This information may include your IP address, MAC address, device type, operating system, geographical location, browser type, length of visit and number of page views or other Service session activity. In particular, we may use an analytics service provider for website traffic analysis and reporting and to track information such as which browser, screen resolution and IP address you are using to access our Services, in addition to tracking your movements around our applications or websites. This information may be collected by cookies or other tracking technology installed by the Services. Please see the section on Cookies below for more information.

2.3 Whenever you use our application, we collect data about all of your interactions within the application.

2.4 Information you provide. When you register as a user with Bandster, you may have the following options: to send us a form via our website www.bandster.me with details of the event you are organising or to create a Bandster account using your e-mail address to sign in. In addition, we may collect and store any personal information you provide while using our Service or in some other

manner. This may include identifying information, such as your name, address, email address and telephone number, and, if you transact business with us, financial information. You may also provide us photos, a personal description and information about your gender and personality type. If you contact us with a customer service or other inquiry, you provide us with the content of that communication. If you submit an application for an entertainment act or other professional service, we will collect your name, telephone number and email address for the purposes of us being able to contact you and will never be shared without your permission. Additional information includes, but is not limited to: names, location, descriptions, photos, links to videos or social media, setlists, technical specifications, riders, price lists. When submitting this information, you give us the permission to use this information to find buyers of your services via our website or by other more direct methods such as directly contacting clients by telephone, email or private messaging.

2.5 We may receive some information that you submit to any third-party website that you access from a link contained in the Services, and in relation to any third-party services you connect to our Services (e.g., Twitter, Facebook, Google+ or Apple's Game Center). Both Bandster Limited and the owner or operator of that third-party website will be the data controller in respect of any such information and you should check the privacy policy of that website or third-party service provider to find out how they will use your personal information.

2.6 We will only use any information that we collect from you in accordance with this Privacy Policy.

3. COOKIES AND OTHER SIMILAR TRACKING TECHNOLOGY

3.1 Our Sites and Services use cookies and other similar technologies to ensure that you get the most out of them. Cookies are small amounts of information in the form of text files which we store on your computer or device. Cookies allow us to monitor website traffic, improve our Site's and Services' usability and to personalise the content of the Site or Services for you. For further information on the types of information that we will collect using cookies, please refer to Paragraph 2.2 above.

3.2 If you do not wish us to install cookies on your computer or device for these purposes, you may change the settings on your computer or device browser to reject cookies. For more information about how to do this please consult the "Help" section of your browser. Please note that if you do set your browser to reject cookies, you may not be able to use all of the features of the Site or access or use features of the Service.

3.3 We may use an analytics service provider for website traffic analysis and reporting, and to help us understand how our Application, Sites, and Services are being used, such as the frequency and duration of usage. Analytics service providers generate statistical and other information about such usage by means of cookies and similar technologies, which are stored on users' computers. The information generated may be used to create reports about such usage and the analytics service provider will store this information.

3.4 We embed pixel tags (also called web beacons or clear GIFs) on web pages, ads, and emails. These tiny, invisible graphics are used to access cookies and track user activities (such as how many times a page is viewed). We use pixel tags to measure the popularity of our features and services. Ad companies also use pixel tags to measure the number of ads displayed and their performance (such as how many people clicked on an ad).

3.5 Mobile Device IDs: If you're using our mobile application, we use mobile device IDs (the unique identifier assigned to a device by the manufacturer), or Advertising IDs (for iOS 6 and later), instead of cookies, to recognise you. We do this to store your preferences and track your use of our app. Unlike cookies, device IDs cannot be deleted, but Advertising IDs can be reset in "Settings" on your iPhone. Ad companies also use device IDs or Advertising IDs to track your use of the app, track the number of ads displayed, measure ad performance and display ads that are more relevant to you. Analytics companies use device IDs to track information about app usage.

4. HOW DO WE USE THE INFORMATION THAT YOU PROVIDE TO US?

4.1 We use your information in the following ways:

- (a) to enable us to operate and provide our Application and Services;
- (b) to ensure that content from our Services is presented in the most effective manner for you and your computer or device;
- (c) to provide customer service to you in relation to your use of our Services, to deal with enquiries and complaints relating to the use of Our Services and to notify you about any changes to the same;
- (d) to administer, support, improve, optimise and develop our Services;
- (e) to let you know about promotions, rewards, updates and other product news and services offered by us and our selected partners;
- (f) enforce or exercise any rights in our Terms of Use; and
- (g) for security purposes.

In all circumstances, we may perform these functions directly or use a third-party vendor to perform these functions on our behalf who will be obligated to use your personal information only to perform services for us.

5. DISCLOSURE OF YOUR INFORMATION

5.1 Other than as expressly set out in this Privacy Policy or as otherwise required or permitted by law, we will not share, sell or distribute any of the information you provide to us without your consent.

5.2 You should note that information posted on the public elements of our Services will be visible to users of the Services throughout the world. You should therefore be careful when submitting information about yourself to such areas (e.g., public forums, public profiles).

5.3 We may disclose your personal information to (i) any third-party to whom disclosure is necessary to enable us to provide you with any service to which you have subscribed via the Services; (ii) any person to whom disclosure is necessary to enable us to enforce our rights under this Privacy Policy or under the Terms and Conditions; (iii) any third party to whom disclosure is required by law, because a court or the police or other law enforcement agency has asked us for it, or where we believe that disclosure is appropriate to comply with the law.

5.4 We may disclose your information in the event of any merger, sale of our assets, or a financing or acquisition of all or a portion of our business to another company. Any such company will have the right to continue to use the personal and other information you provide to us in accordance with this Privacy Policy.

6. THIRD-PARTY SITES AND SERVICES

6.1 Our Sites and Services contain links to, and allow you to connect to, websites and services that are operated by third-parties ("TP Services"). We do not control and we accept no liability or responsibility for TP Services, and this Privacy Policy does not apply to the same. Please consult the terms and conditions and privacy policy of TP Services to find out how they collect and use your personal data and to establish whether they use cookies or other similar technology and what they may use them for.

6.2 Further information on how to opt-out of the use of cookies related to the delivery of advertising can be found here: <http://www.networkadvertising.org>. You can opt-out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout>.

7. HOW DO WE PROTECT YOUR INFORMATION?

7.1 The information that you provide to us will be collected and processed by us or by a data processor appointed by us to undertake processing on our behalf.

7.2 Appropriate security measures will continually be adopted to protect your information from access by unauthorised persons and against unlawful processing, accidental loss, destruction and damage. However, you acknowledge that data transmission over the internet is inherently unsecure and that we cannot guarantee the security of data you send over the internet.

7.3 Your information will only be held for a period of 3 years if your account and communication with Us and our Services have been inactive for that period.

8. CHILDREN

We do not knowingly collect personal data from any child under the age of 13 without consent from their parent or guardian.

9. HOW CAN YOU ACCESS YOUR INFORMATION

You may at any time request access to your personal data, and upon your request it can be rectified, deleted, restricted, or ported to another organization contacting us at the address set out in Paragraph 1 of this Privacy Policy or by e-mailing contact@bandster.me. We reserve the right to ask you for proof of your identity before granting any data access request you make.

10. CHANGES TO OUR PRIVACY POLICY

By using our Services, including, browsing our Sites, you consent to our collection and use of your information as described in this Privacy Policy. If we change our privacy policies and procedures, we will post those changes on this page and update the date at the top of the page to keep you aware of what information we collect, how we use it and under what circumstances we may disclose it.

11. EFFECTIVE DATE

The effective date of this Privacy Policy is 25th May 2018